

## **Drug Analysis Laboratory Quality Policy**

The Drug Analysis Laboratory is committed to good professional practice & quality service.

The management of the HSE - National Drug Treatment Centre is committed to and will support the laboratory in its goal to deliver the best possible standard of service in compliance with regulations and with the requirements of ISO/IEC 17025, while working with the customer in order to understand and anticipate the customer's needs.

The Laboratory is committed to complying with the requirements of ISO/IEC 17025 and to continuously improving the effectiveness of the management system by on-going audits and training

The objective of the quality system is to have a fully documented and transparent system, which will enable the laboratory to meet the requirements of the ISO/IEC 17025 accredited by INAB. Registration number: 169T.

The quality system is comprehensively documented in the Quality Manual and associated documents and all laboratory staff are required and fully committed to carrying out their work in accordance with the quality system.

Ms. Sheila Heffernan, Head of the National Drug Treatment Centre

Ms. Siobhan Stokes, Principal Biochemist